

**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member)



Ref: GRF/Burla/Div/BNED/ (Final Order)/ 17 (4)

Date: 30.01.2025

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),

| | | | | | |
|----|--|--|---|--|--|
| 1 | Case No. | BRL/922/2024 | | | |
| 2 | Complainant/s | Name & Address | | Consumer No | Contact No. |
| | | Duryodhan Meher C/o-Padmini Meher At/Po-Meherpada, Belpahar Dist-Jharsuguda. | | 4172-1202-0645 | 8280439196 |
| 3 | Respondent/s | SDO(Electrical), Belpahar, TPWODL | | | Division B.N.E.D, TPWODL, Brajrajnagar |
| 4 | Date of Application | 23.12.2024 | | | |
| 5 | In the matter of- | 1. Agreement/Termination | X | 2. Billing Disputes | ✓ |
| | | 3. Classification/Reclassification of Consumers | X | 4. Contract Demand / Connected Load | X |
| | | 5. Disconnection / Reconnection of Supply | X | 6. Installation of Equipment & apparatus of Consumer | X |
| | | 7. Interruptions | X | 8. Metering | X |
| | | 9. New Connection | X | 10. Quality of Supply & GSOP | X |
| | | 11. Security Deposit / Interest | X | 12. Shifting of Service Connection & equipments | X |
| | | 13. Transfer of Consumer Ownership | X | 14. Voltage Fluctuations | X |
| | | 15. Others (Specify) -X | | | |
| 6 | Section(s) of Electricity Act, 2003 involved | | | | |
| 7 | OERC Regulation(s) with Clauses | 1. OERC Distribution (Conditions of Supply) Code, 2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004 3. OERC Conduct of Business) Regulations, 2004 4. Odisha Grid Code (OGC) Regulation, 2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004 6. Others | | | |
| 8 | Date(s) of Hearing | 23.12.2024 | | | |
| 9 | Date of Order | 30.01.2025 | | | |
| 10 | Order in favour of | Complainant | | Respondent | Others ✓ |
| 11 | Details of Compensation awarded, if any. | NIL | | | |


President

Grievance Redressal Forum
TPWODL, Burla - 768017

appeared

For the Complainant- Duryodhan Meher

Represented by Padmini Meher

For the Respondent - SDO(Elect.) Belpahar, TPWODL, Brajrajnagar.

GRF Case No- BRL/922/2024

(1) Duryodhan Meher
C/o-Padmini Meher
At/Po-Meherpada, Belpahar
Dist-Jharsuguda
Consumer No.- 4172-1202-0645

COMPLAINANT

VRS

(1) SDO(Elect.) Belpahar, TPWODL, Brajrajnagar

OPPOSITE PARTY

GIST OF THE CASE

The Complainant has filed the petition in the name of Duryodhan Meher bearing Consumer No **4172-1202-0645** represented by Padmini Meher under BNED, TPWODL, Brajrajnagar has stated about billing dispute.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party has submitted photograph of the meter not visible clearly and PVR dtd. 30.12.2024 in this case.

OBSERVATION

The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-DOM consumer having CD 3kw with initial date of p/s 01.01.1990 as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in gist of the case. It is observed that the bill is ok. The complainant requests to test the meter and advised to deposit the testing fees. The opposite party has advised to receive the testing fees and test the meter as per clause no.226 of OERC Distribution (Conditions of Supply) Code,2019.

Hence, there is no scope for bill revision so the instant case petition is hereby dismissed.

Accordingly, the case is disposed of.


(B. Mahapatra) 22.1.25

(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satpathy)

President
President
Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to: -** (1) Duryodhan Meher, C/o-Padmini Meher, At/Po-Meherpada, Belpahar, Dist-Jharsuguda
(2) Sub-Divisional Officer (Elect.) Belpahar, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), BNED, TPWODL, Brajrajnagar.
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhojnagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) or Odisha Electricity Regulatory Commission, At-Plot No.04, Chunokoli, Sailashree Vihar, Bhubaneswar-751021 within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.oierc.org under the "head "Cases->"GRF".